



# Incoming calls and Skype Connect™

## Get Online Numbers for your business

Skype Connect lets you configure your company's SIP PBX to receive Skype calls direct to your desk phone. Buying Online Numbers in Skype Manager™ and using them with Skype Connect and your PBX gives your customers, contacts and colleagues a new way to get in touch from their landlines or mobiles, while you pick up the call at no additional charge.

Learn more about Online Numbers at [skype.com/intl/en-us/features/allfeatures/online-number](https://skype.com/intl/en-us/features/allfeatures/online-number)

## How could Online Numbers help me do more at work?

### Simple, clear set-up



Online Numbers can be quickly set up with Skype Connect so your business won't be interrupted by unnecessary disruption.

### Standard call rates for callers



Customers and contacts can call and only pay for a standard rate call (if they're in the same area as your Online Number).

### Personal point of contact



Provide a personal point of contact for those customers who don't use or are unsure of Skype so they can call using their landlines or mobiles.

### Local numbers for your customers



Buy Online Numbers where your offices are located so your customers have a point of contact for your business.

### Have different ways to get in touch



Direct your customers to the exact service by adding multiple Online Numbers for different teams, e.g. Sales, Support or Distribution.

### Conduct business on the move



Use Online Numbers as a way for your employees to keep in touch when they're on the move and cannot use Skype.

### Add more as you expand



Buy additional Online Numbers as your business grows, so new departments or offices have their own dedicated number.

### Numbers when you need them



Buy an Online Number to support a product launch or for marketing initiatives such as phone surveys or competitions.

## How do I set up Online Numbers with Skype Connect?

1. Sign into Skype Manager (or register, if you haven't already).
2. Create a SIP Profile.
3. Buy a calling channel subscription for the Profile.
4. Buy Online Numbers and assign them to the Profile.
5. Configure your PBX with the SIP Profile details and to enable calls to your desk phones.
6. Start taking calls.

For more detailed information on using Online Numbers with Skype Connect, please see the [Skype Connect User Guide](#).

Learn more about Skype Connect at [skype.com/business](https://skype.com/business)



Skype is not a replacement for traditional telephone services and cannot be used for emergency calling. Skype Connect is meant to complement existing traditional telephone services used with a corporate SIP-enabled PBX, not as a stand-alone solution. Skype Connect users need to ensure all calls to emergency services are terminated through traditional fixed line telephone services, connected to the local exchange, or through other emergency calling capable telephone services.